

SELF-SERVICE SOLUTIONS

POWERED BY BLUESTAR

—OEM
—KIOSKS

BlueStar



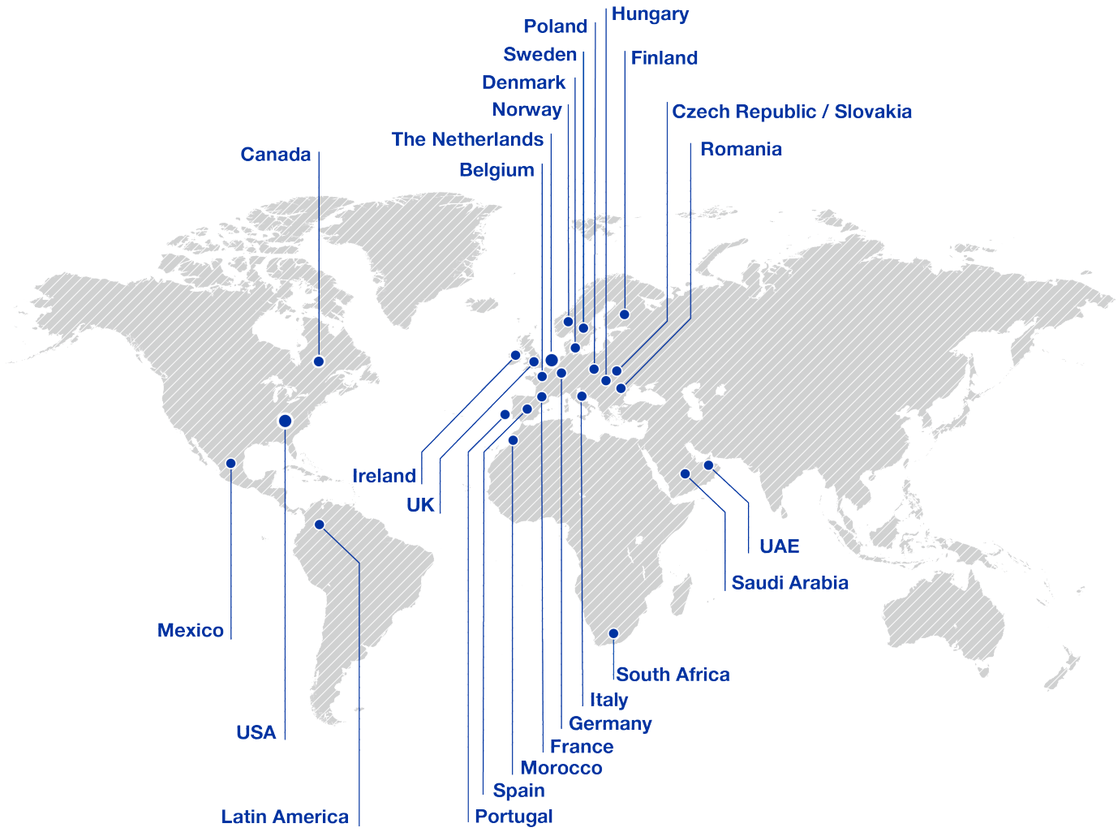
BLUESTAR. BUSINESS MADE SIMPLE.

BlueStar is a leading global distributor specializing in solutions-based technology, including Digital Identification, Mobility, Point-of-Sale, RFID, Digital Signage, Robots, and Security. We exclusively support value-added resellers, integrators, and ISVs with complete solutions, business development, and marketing support.

BlueStar provides end-to-end assistance for any project no matter the size or the market. We are your one-stop shop for all your technology needs, with a focus on flexibility and efficiency. Our dedicated sales and technical teams work alongside your operations to ensure seamless implementation.

Our commitment to your success, backed by our available robust financial resources, helps you become more agile, capable, and profitable.

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THE BLUESTAR DIFFERENCE

BLUESTAR SERVICES
- Configuration
- Staging
- Custom packaging
- Kitting and Bundling

LOGISTICS EXCELLENCE
- Centralized warehouse
- Same-day shipment
- EMEA drop-shipment
- Largest solutions-based stock in Europe, Middle East & Africa

LOCAL SUPPORT
- 27+ locations across EMEA
- 18+ local language spoken in Sales, Support and Business
- Specialized local BDM teams in a brand or vertical market

BLUESTORE - ONLINE PLATFORM
- One-stop-shop, more than 90 vendors
- Order, Invoice and RMA Management
- Quick Ordering function
- Price Exceptions Visibility

CONTRACT & RENEWALS
- Trained team for efficient service orders
- Secure recurring revenue with renewals team
- Expertise in managing service opportunities
- Ensure order cleanliness and correctness

OUR TEAMS ARE AN EXTENSION OF YOUR COMPANY.

WE ARE YOUR DEDICATED RESOURCE, COMMITTED TO HELPING YOU GROW YOUR SELF-SERVICE, KIOSK AND OEM-FOCUSED BUSINESS.

GLOBALCARE
- Upscale Globally
- Global network of experts
- Global warehouse and shipment

ANDROID COMPETENCE CENTRE
- Zero Touch deployment
- Google Play app management
- Google Play Protect
- Android Enterprise Reommended solutions

DIGITALLY READY
- ERP Import - FTP server
- Stock updates every 30 min.
- XML Orders and Invoices
- EDI connection available
- Manage with API's

ISV PROGRAM

Visit ISV Portal ▶

ACCELERATE YOUR BUSINESS WITH BLUESTAR.

Discover our ISV Program, an exclusive program designed to help Independent Software Vendors (ISVs) grow their business. If you develop software solutions within the Self-Service, OEM or Kiosk ecosystem, this program links you with top manufacturers, system integrators, and resellers, providing unique networking opportunities to foster meaningful partnerships.

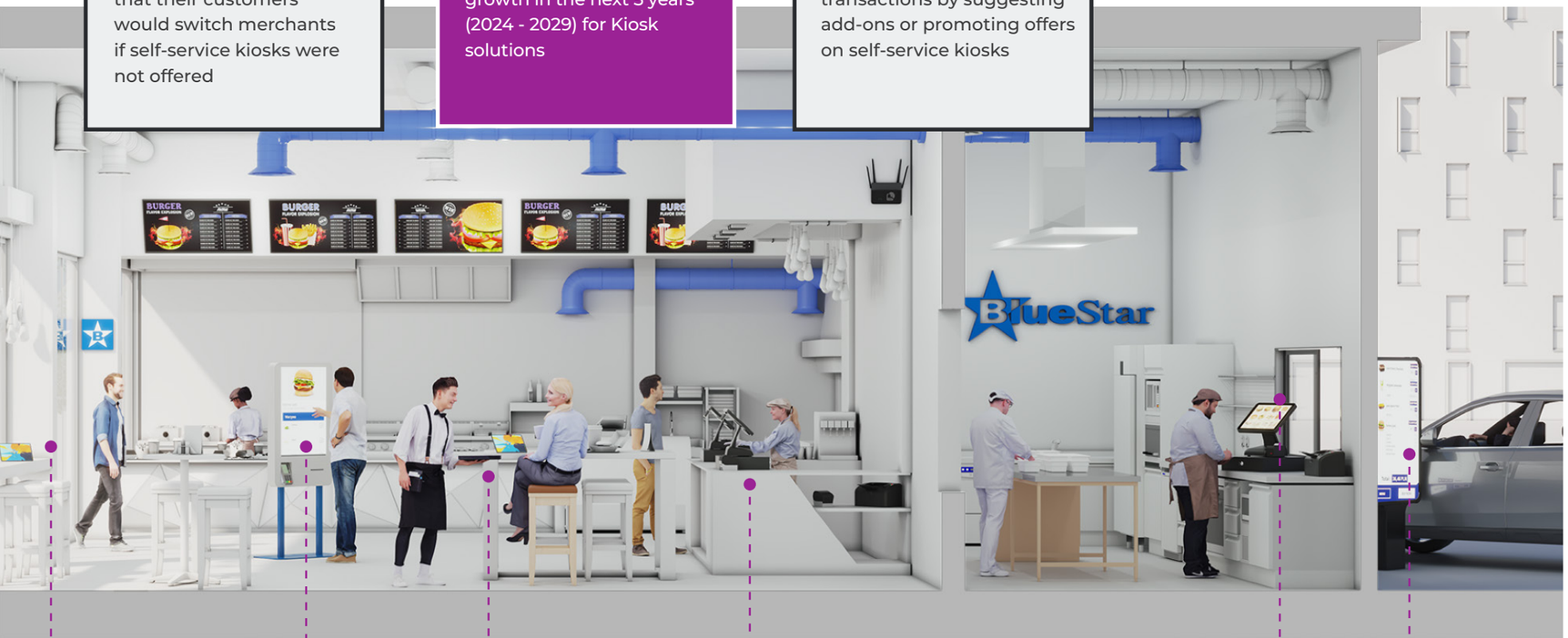
SELF-SERVICE SOLUTIONS

As a Kiosk technology provider, BlueStar collaborates closely with you. From pre-ordering to scheduled deliveries, we ensure your supplies are ready when needed. Our VAS Team assists with pre-staging, and tailored learning services optimize user adoption. Whether it's integrating a robust barcode scanner or embedding a contactless payment module, we work with kiosk technology providers & yourself to create the kiosk matching the needs of your customers, including the installation of your software.

60%
of grocery retailers believe that their customers would switch merchants if self-service kiosks were not offered

12%
is the expected CAGR growth in the next 5 years (2024 - 2029) for Kiosk solutions

30%
upsell potential on average transactions by suggesting add-ons or promoting offers on self-service kiosks



ASK BLUE

SELF SERVICE PAYMENT KIOSKS

- Kiosk Floor stand
- Openframe Touchscreen display
- Computer module
- Receipt printer engine for kiosks
- (Payment) card reader
- Optional cash tender module to handle cash payments
- OEM scanner
- Software suite

Reduce queue times while streamlining the ordering process and enhancing the customer satisfaction

VISITOR MANAGEMENT KIOSKS

- Counter/wall kiosk mounting solution to securely position the kiosk
- Touch display & computer module
- Optional keyboard
- Visitor badge printer
- Access management software

Process visitor registrations efficiently while tracking in real time which visitors are in the building. Increase security and access control

INFORMATION CENTERS

- Outdoor Kiosk structure to host embedded hardware components
- Open Frame Touch display & computer module

An information kiosk can improve visitor navigation or provide real-time updates on events & services in malls, hotels, airports or any other public space indoors or outdoors.

SELF-SERVICE TICKETING KIOSK

- Touchscreen Display & computer module to allowspassengers to select routes, purchase tickets, and check schedules.
- Card Readers (Contactless/NFC): Accepts contactless payment methods (credit cards, mobile wallets).
- Receipt Printer: Generates paper tickets or e-receipts.
- Barcode Scanner: Validates existing tickets or QR codes.
- Software Platform: Integrates with fare systems, updates schedules, and manages payments.

Passengers can quickly buy tickets without waiting in long lines while also having access to live schedules, delays, and service alerts.

TOUCHSCREEN TERMINALS



CUSTOM

Custom offers a range of sleek, modern, and high-definition screens for their kiosk enclosures. With various options available for processors, operating systems, and accessories, Custom ensures flexibility for many applications. Designed for point-of-sale applications with high workloads in diverse environments, Custom terminals boast robust construction and top-notch components.

KEY POINTS:

- Sleek, modern, high-definition screens
- Flexibility with options for processors, operating systems, and accessories
- Robust construction

Shop Now

elo



Elo touchscreen computers is one of the most versatile product lines on the market. They offer a variety of mounting options and deliver flexibility for the rigors of continuous public use for in-store interaction, point of sale, self-service, price-checker, wayfinding, visitor management and process automation.

KEY POINTS:

- Wide range of sizes and from factors
- Android, Windows, and Linux models
- Multiple mounting options
- Edge Connect accessories expand functionality

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MicroTouch



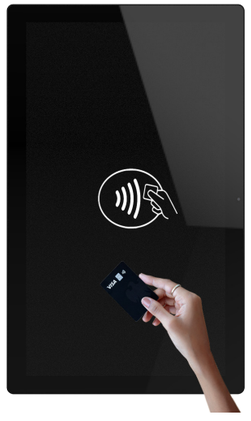
Discover the cutting-edge MicroTouch touch screens, redefining touchscreen solutions with unparalleled precision and responsiveness. Engineered with advanced technology, these sleek displays offer exceptional performance, making them ideal for a wide range of self service use cases.

KEY POINTS:

- Range of sizes from 10.1” to 24”
- Functional and versatile in all environments
- Wide viewing angle, 4:3 or 16:9

Shop Now

TOUCHSCREEN TERMINALS



oona

The Oona screen has an ultra-high performance NFC antenna and enterprise durability to be effective in many environments. It can seamlessly integrate into any self-service solution with its contactless payments and camera for barcode reading or alternative payment methods.

KEY POINTS:

- High performance built in NFC antenna
- IP65 rating with high resistance to a variety of harsh chemicals
- Variety of accessories available

Shop Now

OPEN FRAME TOUCHSCREENS



elo

Elo open frame touchscreen display deliver an industrial-grade solution that is cost-effective for OEMs and systems integrators requiring a reliable product with a long life cycle. They offer the versatility needed for commercial kiosk applications from self-service and gaming to industrial automation and healthcare.

KEY POINTS:

- Wide range of sizes from 10” to 55”
- Touch thru glass functionality
- High brightness models available

Shop Now

MicroTouch



Introducing the MicroTouch Open Frame Series, a versatile touchscreen solution offering a wide array of mounting options. Available in sizes ranging from 7” to 31.5”, this series seamlessly integrates into various applications including solutions like self-check-in/out and self-service ticketing.

KEY POINTS:

- Range of sizes from 7” to 31.5”
- Easy to integrate
- Multiple mounting options

Shop Now

SCAN ENGINES



CUSTOM

Custom provides barcode scanners designed for self-service kiosks, ATMs, price checkers, healthcare and for any OEM application, also available in a plastic case version. High-performance, high-volume omni-directional scanners based on CMOS technology for optimal image sensitivity and dynamic range.

KEY POINTS:

- 1D and 2D barcode scanning
- Omnidirectional scanning & long distance reading (from 3 to 28 cm)
- Reading barcodes on screens & red colored pointer for precise aiming

Shop Now

DATALOGIC

EMPOWER YOUR VISION



Datalogic offers innovative OEM barcode readers, including scan engines and scan modules, designed for embedded applications across various industries. From retail kiosks to clinical analyzers, transportation ticket readers to manufacturing automation, Datalogic’s compact and cost-effective offerings maximize efficiency, increase accuracy, and ensure quality.

KEY POINTS:

- 1D and 2D top performing barcode scanning
- With or without housing
- Highly versatile compact scan module to effortlessly fit into any enclosure

Shop Now

ZEBRA



Zebra has 1D or 2D scan engine for the whatever range you need. When you work with Zebra, keeping your products updated with the latest technology is easy. Our platform strategy allows you to simply replace existing scan engines with the next generation engine — no expensive re-tooling required. Ideal to integrate into Kiosks, Point of Sale, Self-Check Out, Medical Devices, Access Control, etc.

KEY POINTS:

- Simple Integration Effort
- Standard interfaces across multiple products
- 1D/ 2D, Imaging (adapter mount optional)
- OCR, Imag/Doc Capture
- SSI/ SNAPI programming tools

Shop Now

OPEN FRAME KIOSK PRINTERS



CITIZEN

Citizen offers a variety of thermal and impact printers designed for customers requiring high-performance printing technology. Their thermal printers are ideal for kiosk integration, offering reliable solutions for demanding applications like ATMs and car park payment machines. Citizen's durable metal chassis printers are easy to integrate and provide long-term reliability

KEY POINTS:

- Easy side opening for paper loading
- Prompt print out of receipts - up to 150mm per seconds
- Paper width from 58 to 80mm
- Compact design for easy mounting
- ·Operating temperatures of between -20 - +65 degrees Celsius
- andal proof for ultimate reliability
- Flexible paper channel with metal guides

Shop Now



CUSTOM

Custom provides kiosk printers, self-service printers, cash machine printers, ticket dispensers and OEM scanners. Custom's quick and reliable solutions for the self-payment & kiosk info sectors have been designed for people looking for the very latest technology in high-quality printing.

KEY POINTS:

- International fonts on board: any language available
- Highly reliable cutter
- Sensors: Head temperature, paper presence, near paper end, black mark 6 position, ticket out

Shop Now



EPSON

Epson, a leader in printing tech, offers reliable kiosk mechanism printers tailored to customer needs. From compact to heavy-duty models, Epson's lineup suits diverse applications worldwide, empowering users to create cutting-edge systems.

KEY POINTS:

- Built for reliability with proven durability and trusted performance
- Superior print quality with multiple connectivity options
- Easy to integrate

Shop Now

OPEN FRAME KIOSK PRINTERS



SII

Seiko Instruments Inc.

Seiko offers a top-tier kiosk printer solution renowned for their versatility and high-speed performance within a 24V range. With adjustable paper width and auto-loading capabilities, these printers are tailored to meet individual needs efficiently. The series includes output control, presenter, and presenter/retractor models.

KEY POINTS:

- Easy setup and control of the printer with the sophisticated firmware that's provided
- Many internal fonts have already been embedded
- Extremely versatile range with 4 options for a variety of use cases

Shop Now



star

Star manufactures one of the largest ranges of kiosk printers currently available offering reliability, versatility, and the dedicated printing features necessary for successful kiosk installations. Customers can benefit from Star's advanced driver suites, technical knowledge, and experience in a variety of verticals.

KEY POINTS:

- Super-compact open frame 2", 3" and 4" thermal kiosk printers
- Low profile and ultra-lightweight with flexible mounting options
- Versatile operating environment (-20 to +60 degrees)

Shop Now

KIOSK ENCLOSURES



apg

Bring your own device. apg's Kiosk is designed to not be exclusive but to accommodate any brand – shape – and model of peripheral that you wish to use. Universal Vesa patterns and intentional design give you the freedom to have our Kiosk work for you. Whether your goal is improving wait times, convenience, or providing a more personalized experience, apg's Kiosk has you in mind.

KEY POINTS:

- Hardware agnostic
- Robust heavy-duty construction
- Free standing or anchored to the floor

Shop Now



CUSTOM

Custom's kiosks are versatile units designed for various indoor settings. Easily configurable for both countertop and floor-standing setups, it accommodates attended and unattended applications. Choose from a range of Custom touch computers, printers and scanners to tailor the perfect self-service kiosk for your requirements.

KEY POINTS:

- Configurable - adapt to any need by adding a printer, payment device, barcode scanner and more
- Versatile as either a floor or counter mounted solution
- Works with any VESA-ready Touch
- Computer from 15" to 24"

Shop Now



elo

Elo is the premier choice for self-service kiosk enclosures. Renowned for their versatility and resilience in high-traffic public settings, they are ideal for a myriad of kiosk applications including self-checkout, product information retrieval, hotel check-in/out, and beyond. With a range of screen options as well as kiosk stands they ensure seamless operation and reliability.

KEY POINTS:

- Purpose built for commercial environments
- Compatible with a range of printer, scanner and payment manufacturers
- Customisable with many different options such as an assist button

Shop Now

KIOSK ENCLOSURES



ergonomic® solutions

creators of SpacePole

Ergonomic Solutions is an established, leading global supplier of innovative and ergonomically designed technology mounting solutions including Kiosk stands, payment mounts and enclosures fora variety of use cases. Their flexibility to mix and match various components and elements into a fully customized solution makes them perfectly suited for your requirements.

KEY POINTS:

- Both indoor and outdoor self service solutions
- Compatible with a wide range of printer, scanner, payment and screen manufacturers
- Low MOQs for custom parts

Shop Now



HAVIS

As an industry-leading provider of innovative technology mounting and mobility solutions, Havis is proud to offer a comprehensive portfolio of self-service kiosks for Retail & Hospitality, QSR, Healthcare, and beyond. Configure your ideal self-service solution and enhance customer experience across diverse use cases such as self-checkout, self check-in, ticketing, information access, and more.

KEY POINTS:

- Highly configurable – build the perfect kiosk solution for your business
- Choose from a range of reliable and aesthetic kiosks in countertop, tabletop and floor/pedestal variations
- Compatible with many of the market's leading and most popular POS devices and peripherals

Shop Now



Heckler

Heckler's commercial iPad stands and mounts are manufactured in Phoenix, Arizona to the highest quality of standards. Heckler stands offer enhanced security for applications such as queue busting, check out, information kiosks and more. Their stands and mounts also keep cameras, buttons, and ports accessible to ensure maximum functionalilty.

KEY POINTS:

- High-quality, heavy steel construction is durable in high traffic areas
- Secure wall mounts, stands, and consoles for iPad to fit a variety of applications
- Custom design and branding available

Shop Now

KIOSK ENCLOSURES



star

Star Micronics introduces their kiosk enclosures. Crafted with durability and mobility in mind, these tablet displays are designed for various self-service and customer engagement applications. They are freestanding and equipped with weighted bases for stability.

KEY POINTS:

- Both counter and floor mounted kiosk available
- Compatible with Stars range of printers and scanners as well as many tablet & screen manufacturers
- Cost effective and suited to a range of Retail or Hospitality environments

Shop Now

INTEGRATED KIOSK



CUSTOM

Custom's kiosk offers a comprehensive solution for ordering and paying autonomously and securely. Made in Italy, this self-service hardware ensures social distancing, minimizes checkout queues, and optimizes resource utilization. Ideal for attracting and satisfying customers it provides an innovative, fast, and safe service experience.

KEY POINTS:

- Vandal proof with a back projected capacitive touch screen
- Integrated Custom KBR2D-C barcode reader
- Durable steel structure

Shop Now

INTEGRATED KIOSK



SUNMI

Introducing Sunmi Kiosk, equipped with cutting-edge features to revolutionize customer interactions. With a facial recognition camera and adjustable angle, alongside a vibrant 15.6" Full HD touch screen, it ensures seamless and intuitive user experiences. Featuring a scanner for barcode and payment QR code scanning, along with a high-speed printer, it guarantees efficient operations.

KEY POINTS:

- Half the size and weight of traditional self-service kiosks
- Suitable for multiple use cases such as service, beauty or public sectors
- Many available peripheral options such as a customer facing display

Shop Now



ZEBRA

Put concierge-style service at your customers' fingertips with the CC6000. This sleek 10-inch kiosk gives customers the best of online and in-store shopping, with all the convenient self-service capabilities they expect, and much more.

KEY POINTS:

- Android for instant familiarity
- Easy first-time, every-time barcode scanning
- NFC for instant pairing

Shop Now

ADDITIONAL **VERTICAL SOLUTIONS & INSIGHTS**

















WANT TO KNOW MORE ABOUT BLUESTAR?

Contact us:
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